

ACCIDENT AND ILLNESS **MEDICAL EXPENSE** INSURANCE

Insurance Contract

INSURER

Humania Assurance inc.

1555 Girouard Street West, P.O. Box 10000, Saint-Hyacinthe, QC J2S 7C8 Customer Service: 1-800-773-8404 Email: <u>clients@humania.ca</u> Website: <u>www.humania.ca</u>

Name of contract owner(s): Name of person(s) insured: Contract number:

Contract start date:

Summary of Coverages

Medical Expense Insurance

PROTECTION

This contract reimburses the *covered medical expenses* without exceeding ten thousand dollars (\$10,000) for the life of the contract.

DEDUCTIBLE

In the event of a illness, **a deductible of \$50** is the amount that <u>you</u> pay out of pocket, each <u>contract year</u>, before <u>Humania Assurance</u> starts reimbursing you.

COVERED EXPENSES

Covered expenses	Indemnity	Maximum
Ambulance service		
 Transportation by ambulance to the nearest hospital 	Unlimited	
Hospitalization		
 Hospitalization in a semi-private room in a hospital 	100%	
Hospital parking	Up to \$25/day of hospitalization	
Convalescent home		
Convalescent home	Up to \$100/day	60 days per contract year
Health professionals		
 According to the list of health professionals in the contract 	Up to a maximum of \$40 per treatment	15 treatments per contract year
Nurse		
 Nurse or auxiliary nurse 	Unlimited	
Home care		
• Home care services provider	Up to a maximum of \$60/day	30 days per contract year

Covered expenses	Indemnity	Maximum
Diagnostics services and laboratory fees		
 Diagnostics services and laboratory fees 	Up to a maximum of \$1,000	Per contract year
• X-rays done by a chiropractor	Up to a maximum of \$40	Per contract year
Initial prostheses		
• Hearing aid	Up to a maximum of \$500	1 per ear
 Ocular prosthesis and artificial limbs 	Unlimited	1 per limb
Hair prosthesis	Up to a maximum of \$250	1 per cancer
• Breast prosthesis	Up to a maximum of \$200	1 per breast
Orthotics and prosthetics		
Orthopedic shoes	Up to a maximum of \$200	Per contract year
Medically prescribed supplies		
Compression socks	Up to a maximum of \$50	Per contract year
 Plaster casts, slings and hernia belts; arm, hip and leg braces; rib belts and corsets 	Up to a maximum of \$1,000	Per contract year
 Purchase of crutches, a cane, a walker, a manual wheelchair, a manual hospital bed 	Unlimited	
Ostomy supplies	Unlimited	
Following an accident only		
• Dental care	\$500 per tooth	
 Medical expenses outside Canada 	Up to \$10,000	For the duration of the contract
Your monthly payment due on the Y of each m		¢v

Your monthly payment, due on the X of each month, is:

\$X

Your *payment* amount is not guaranteed (see Question 8 in your contract for more information).

CONTRACT START DATE: _____

We encourage <u>you</u> to carefully read annexes A - Information about <u>your</u> Application for Insurance and B - <u>Your</u> Insurability Questionnaire to make sure the answers are accurate and complete. <u>You</u> must notify us of any necessary corrections. In case of doubt, contact <u>Humania Assurance</u>.

By completing <u>your</u> Application for Insurance, <u>you</u> declare that all your answers are accurate and complete. <u>Your</u> contract is issued on the basis of the information <u>you</u> provide us and may be cancelled by <u>Humania Assurance</u> if any information is inaccurate.

Introduction

Useful information for reading your contract

PARTS OF THE CONTRACT

The following are all part of this insurance contract:

- Your Summary of Coverages;
- The various sections of <u>your</u> contract:
 - Introduction (this page);
 - Table of Contents;
 - Section A:
 - Medical Expenses Insurance
 - Section B Definitions;
 - Section C Statutory Conditions;
 - Section D General Conditions.
- Your Application for Insurance:
 - Appendix A Information about your Application for Insurance;
 - Appendix B Your Insurability Questionnaire.

The insurance contract should be read as a whole. Consequently, clauses should be interpreted as they relate to each other and considering the entire contract.

TABLE OF CONTENTS

You can refer to the Table of Contents to see how this contract is structured and locate specific information.

DEFINITIONS

The words and expressions written in *italics* are explained in Section B of this document.

EXAMPLES

Several examples are provided to help <u>you</u> understand this contract. They are identified by text boxes. Attention! These examples are simplified scenarios intended to help illustrate a principle of insurance and should not be taken at face value.

Table of Contents

Section A - Medical Expenses Insurance	7
Question 1 - What are the covered expenses?	7
Question 2 - What is a <i>deductible</i> ?	10
Question 3 - What exclusions and restrictions apply?	10
Question 4 - Can I also be reimbursed by a government plan or another insurance contract?	11
Question 5 - How long can I be covered by my contract?	11
Question 6 - When does my contract end?	12
Question 7 - How do I make my <i>payments</i> and what happens if I'm late with a <i>payment</i> ?	13
Question 8 - When could my <i>payment</i> amount change?	14
Question 9 - Who does what?	14
Question 10 - How do I submit a claim?	15
Section B - Definitions	16
Section C - Statutory Conditions	18
Section D - General Conditions	20
Appendix A - Information about your Application for Insurance	A1
Appendix B - Your Insurability Questionnaire	B1

Section A Medical Expenses Insurance

Question 1 - What are the *covered expenses*?

"COVERED EXPENSES"

Your contract reimburses certain expenses incurred, up to \$10,000 per lifetime of each <u>person insured</u> for all <u>covered expenses</u>. The <u>covered expenses</u> must be incurred for a <u>person insured</u>.

The *covered expenses* are the following:

Ambulance service:

• The cost of transportation by ambulance to the nearest *hospital* equipped to treat your health condition; from *hospital* to *hospital*; and from the *hospital* to your home, if necessary.

Hospitalization:

- The cost of a semi-private room in a *hospital*;
- Parking or transportation costs, up to a maximum of \$25 per day of the *person insured's hospitalization*.

Convalescent home:

• The cost of staying in a *convalescent home* on a physician's recommendation, up to a maximum of \$100 per day, for a maximum duration of 60 days per *contract year*.

Healthcare professionals:

• The fees charged by the following professionals: chiropractor, speech language pathologist, osteopath, psychologist, podiatrist, physiotherapist, naturopath, acupuncturist, orthotherapist, homeopath, kinesiotherapist, sexologist, dietitian, or hearing and speech therapist, up to a maximum of \$40 per treatment, for a maximum of 15 treatments per <u>contract year</u> for all of these professionals.

Alice's Medical Expense Insurance contract takes effect on April 1, 2019.

Alice can go see any of the professionals mentioned above, up to a maximum of 15 visits between April 1, 2019, and March 31, 2020.

Starting on April 1, 2020, the maximum number of visits resets to 15, to be used by March 31, 2021.



Nurse:

• The costs of a nurse or an auxiliary nurse, on the recommendation of a physician.

Homecare:

• When the *person insured* is incapable of performing two of the six *activities of daily living*, the costs of a *homecare services provider*, on the recommendation of a *physician*, following a *hospital* stay or a day surgery, up to a maximum of \$60 per day, for a maximum of 30 days per *contract year*.

Diagnostic services and laboratory fees:

- The costs of diagnostic services and laboratory fees, on the recommendation of a *physician*, with the exception of the costs related to medical imaging, computed tomography (CT scan) and magnetic resonance imaging (MRI), to a maximum of \$1,000 per *contract year*;
- The cost of X-rays done by a chiropractor, up to a maximum of \$40 per contract year.

Initial prosthetics:

- The cost of a hearing aid, up to a maximum of \$500;
- The cost of an ocular prosthesis and artificial limbs;
- The cost of a hair prosthesis following chemotherapy treatments, to a maximum of \$250;
- The cost of a breast prosthesis, up to a maximum of \$200.

Orthotics and prosthetics:

• The cost of orthopedic shoes, including orthotics, prosthetics and arch supports, on the recommendation of a *physician*, up to a maximum of \$200 per *contract year*.

Medically prescribed supplies:

- The cost of compression socks, up to a maximum of \$50 per contract year;
- The cost of plaster casts, slings and hernia belts; arm, hip and leg braces; rib belts and corsets, provided they are essential for spinal support, up to a maximum of \$1,000 per *contract year*, for all of these items;
- The cost of renting or purchasing, at the choice of *Humania Assurance*, crutches, a cane, a walker, a manual wheelchair, a manual *hospital* bed;
- The cost of ostomy supplies.

Following an *accident* only:

To be reimbursed, the following expenses must be made necessary as the result of an accident.

The contract defines an *accident* as:

- an event occurring during your contract;
- due to external, violent, sudden or unexpected causes; and
- independent of your control and of any deliberate act.

Expenses beginning more than 90 days after an *accident* or ongoing for more than three years after an *accident* are not covered.

Dental care:

• The fees charged by a dental surgeon, to repair or replace healthy natural teeth damaged in an *accident*, up to a maximum of \$500 per tooth.

Charles breaks three teeth in a motorcycle accident. Prior to the accident, two of the teeth were healthy, but the third had undergone a root canal. The repair of the two healthy teeth is a covered expense. He is eligible for reimbursement up to a maximum of \$500 per healthy tooth, i.e., a maximum of \$1,000.

Charles has a cavity. The cavity repair is not a <u>covered expense</u>, since his cavity was not caused by an <u>accident</u>.



Medical expenses outside of Canada:

Medical, surgical and *hospital* expenses incurred by the *person insured* and required by the latter <u>as a result</u> <u>of an accident</u> that happened outside of Canada, during a temporary stay not exceeding 183 days.

Monique slips and falls on a wet floor next to the pool at her hotel during an all-inclusive vacation down south. She consults a <u>physician</u> for the back pain caused by the fall, within 90 days of the <u>accident</u>. The cost of her medical consultation is a <u>covered</u> <u>expense</u>.

Monique throws out her back while salsa dancing during an all-inclusive vacation down south. She consults a physician for the back pain caused by the wrong move. The cost of the medical consultation is not a covered expense, since her back pain was not caused by an accident. It was not due to external, violent, sudden or unexpected causes, nor independent of her control and of any deliberate act.



Question 2 - What is a *deductible*?

"APPLICATION OF THE DEDUCTIBLE"

The *deductible* is the amount that *you* pay out of pocket, each *contract year*, before *Humania Assurance* starts reimbursing you.

Example

Contract year: April 1, 2019, to March 31, 2020 | Deductible of \$50

TYPE OF EXPENSE	DATE	AMOUNT CLAIMED	DEDUCTIBLE	AMOUNT REIMBURSED
Chiro	12/05/2019	\$30	\$30	\$0
Crutches	15/03/2020	\$50	\$20	\$30
Compression socks	23/03/2020	\$50	\$0	\$50
Total			\$50	\$80

The *deductible* paid during the last 3 months of a *contract year* is applied toward the *deductible* for the following *contract year*.

Question 3 - What exclusions and restrictions apply?

A - "EXCLUSIONS"

Expenses incurred during or as a result of a period during which the *person insured* is incarcerated in a penitentiary or a government detention centre are not reimbursed;

No reimbursement is payable for expenses that result from:

- an attempted suicide or intentionally self-inflicted injury or mutilation, whether the *person insured* is sane or insane;
- air travel, except if the *person insured* is a paying passenger on a commercial airline;
- service, whether or not as a combatant, with armed forces engaged in surveillance, training, peacekeeping, insurrection, war (whether or not declared) or any related act, or participation by the *person insured* in a popular uprising;
- participation by the person insured in the commission or attempted commission of an unlawful act or crime;
- driving a motor vehicle or piloting a boat while under the influence of drugs or while his or her blood alcohol concentration exceeds the legal limit;
- drug addiction, alcoholism, alcohol abuse, or the use of hallucinogens, drugs or narcotics;
- plastic surgery or surgery not required by the *person insured*'s health condition, and any complication resulting therefrom;
- training for or participation in professional sports or motor vehicle speed contests;
- an injury obtained during the practise of any high-risk activity, including, but not limited to: bungee jumping, freestyle skiing or snowboarding, heliskiing or heliboarding, ski jumping, sky diving, hang gliding, sky surfing, street luge, skeleton, mountaineering or climbing with or without ropes, and participation in rodeos or ultimate fighting competitions;
- experimental treatments and treatments involving the use of new procedures or therapies that are not yet in mainstream use;

- a pregnancy, delivery or miscarriage occurring during the first nine months of the contract;
- health care, prosthetics, orthotics or supplies prescribed or offered by a healthcare professional who has a family or business relationship with the *person insured* or the *contract owner*;
- health care, prosthetics, orthotics or supplies used to practise a sport;
- dental care not obtained in relation to an *accident*;
- costs incurred outside of Canada not in relation to an accident.

B - "LIMITATIONS APPLICABLE TO THE COVERED EXPENSES FOLLOWING AN ACCIDENT ONLY"

No reimbursement of medical expenses is payable:

- for expenses beginning more than 90 days after an accident or ongoing for more than three years after an accident;
- for expenses incurred during a stay longer than 183 days outside of Canada.

Question 4 - Can I also be reimbursed by a government plan or another insurance contract?

"LIMITATION IN THE CASE OF REIMBURSEMENT FROM OTHER SOURCES (INTEGRATION)"

Yes, you can be covered by a government plan or by more than one insurance contract. If this is the case, *Humania Assurance* will pay the portion of the *covered expenses* that were not reimbursed by other sources.

If you are not eligible for a government health insurance plan in Canada, *Humania Assurance* will not reimburse any amount beyond what you would have been charged if you were covered under a government plan.

Marie is no longer covered by her province's health insurance plan. She is hospitalized in Canada. The cost of her semi-private room is \$5,000. Had she been covered by her provincial plan, her semi-private room would have cost \$600. <u>Humania Assurance</u> will reimburse her \$600.



Question 5 - How long can I be covered by my contract?

"DURATION"

As long as you make *your payments*, the *person insured* is covered up until the last day before the contract anniversary following their 80th birthday. The contract automatically renews each year, with the same coverages in effect.

Martine purchased a Medical Expense Insurance contract when she was 56 years old. If she continues to make her monthly <u>payments</u> on time, her contract could terminate on the contract anniversary following her 80th birthday. She will turn 80 on July 17, 2044. Assuming her contract started on October 10, her contract will end on October 9, 2044.

Question 6 - When does my contract end?

"TERMINATION OF CONTRACT"

- Your insurance contract will end on the earliest of the following dates:
 - The date that Humania Assurance receives a written cancellation request from the contract owner;
 - The expiration date of the <u>payment</u>, when a <u>payment</u> is not made, as specified in Question 7 - How do I make my <u>payments</u> and what happens if I'm late with a <u>payment</u>?
 - The date of death of the *person insured*;
 - the day before the contract anniversary following the 80th birthday of the person insured.

François is the owner of a Medical Expense Insurance contract. He decides to cancel his contract and sends a written request to <u>Humania Assurance</u> to terminate his contract. His contract will end on the date on which his written request is received by <u>Humania Assurance</u>.



Question 7 - How do I make my *payments* and what happens if I'm late with a *payment*?

"TERMS OF PAYMENT"

- *Payments* for this insurance must be made monthly by pre-authorized debit or credit card as selected by the *contract owner*.
- If your financial institution refuses the *payment*, it will not be made.
- In the case of a late *payment*, a grace period of 30 days is granted. This mean <u>you</u> have up to 30 days after the date up until which your insurance has been paid to make <u>your payment</u>. You remain insured during this 30 day period. The <u>payment</u> due will be deducted from any reimbursement of medical expenses payable by <u>Humania Assurance</u>.
 - If, after the end of the grace period, the *payment* has not been made, the insurance contract will end. A new application will then have to be submitted to obtain coverage again.

Mary's contract starts on March 5. She makes her first monthly <u>payment</u> on that date. This first <u>payment</u> provides her with coverage from March 5 to April 5. Her grace period for her second <u>payment</u> runs from April 5 to May 5. Therefore, her next <u>payment</u> will have to made before May 5 for her to keep her contract.



Mary decides to set up pre-authorized debits from her bank account on the 15th of each month. Her second monthly <u>payment</u> is made on April 15 by pre-authorized debit. This <u>payment</u> provides her with coverage up until May 5. Her grace period for her third <u>payment</u> runs from May 5 to June 4. Therefore, her next <u>payment</u> will have to be made by June 4 in order for her to keep her contract.

If she does not make her <u>payment</u> on time, by June 4, her contract will end. Mary will have to submit a new application for insurance. The amount of her <u>payments</u> may increase or she may no longer be eligible for coverage.



Question 8 - When could my *payment* amount change?

"GUARANTEE"

- The amount of the *payment* that you must make to *Humania Assurance* is not guaranteed.
- This means that *Humania Assurance* may modify the *payment* amount once a year, if necessary. For example, the *payment* may increase if the number of reimbursements paid to all Medical Expense insurance clients is higher than the forecasts used to establish the *payment* amount.
- Whether or not you submit a claim has no direct impact on *your* new *payment* amount. When necessary, adjustments are made for a group of contracts with similar specifications.

Question 9 - Who does what?

"PERSON INSURED, CONTRACT OWNER AND BENEFICIARY"

- The *person insured* is the person who is covered by the Medical Expense Insurance contract. If *covered expenses* are incurred by the *person insured*, these will be reimbursed.
- The <u>contract owner</u> is the person who owns the insurance contract. He or she has the right to change the <u>beneficiary</u> and the <u>payment</u> method, and to cancel the contract. There may be more than one <u>contract owner</u>. In this case, any request to change the contract must be approved by all the <u>contract owners</u>.
- The *beneficiary* is the person who receives the reimbursements. By default, the *beneficiary* is the *contract owner*.
- <u>You</u> can refer to <u>your</u> Application for Insurance to see who is the <u>person insured</u>, the <u>beneficiary</u> and the <u>contract owner</u>. Please note that these individuals may change if the <u>contract owner</u> submits the applicable form to <u>Humania Assurance</u>.

A person can be the <u>contract owner</u>, <u>person insured</u> and <u>beneficiary</u>. For example, if Martine insures herself under a Medical Expense Insurance contract, she will be the <u>person insured</u>, the <u>contract owner</u> and the <u>beneficiary</u> all at the same time.



Question 10 - How do I submit a claim?

"SUBMITTING A CLAIM"

- To submit a claim, <u>you</u> must fill out a claim form, attach the receipts for the costs incurred and the prescription from the <u>physician</u>, as needed, and submit everything to us.
- <u>You</u> will find the claim form, our contact information and the instructions on the <u>Humania Assurance</u> website (<u>www.humania.ca</u>).
- You can contact Customer Service any time at 1-800-773-8404 if you need assistance.

If you are submitting a claim for a dependent child age 21 or older, who is a full-time student, you must attach proof of registration at an academic institution.

To speed up processing, make sure <u>your</u> claim is complete. <u>You</u> must pay any fees required to obtain this information.

Section B Definitions

The terms in *italics* throughout this contract are defined as follows:

Accident

An event

- occurring during the term of the contract;
- due to external, violent, sudden or unexpected causes; and
- independent of the *person insured*'s control and any deliberate act.

Activities of daily living

Set of day-to-day actions carried out by a person in relation to eating, getting dressed, moving around, bathing, going to the bathroom, and being continent:

- Eating: Ability to consume foods that have been cooked and served to them, with or without the aid of adapted utensils;
- Getting dressed: Ability to put on or take off the necessary articles of clothing, including orthotics, artificial limbs, or other surgical prosthetics;
- Moving around: Ability to move around outside of a bed, chair or wheelchair, with or without the aid of assistive devices;
- Bathing: Ability to wash themselves in a bathtub or shower, or with a bath mitt, with or without the aid of assistive devices;
- Going to the bathroom: Ability to get to and from the bathroom, and to ensure their personal hygiene;
- Being continent: Ability to manage bowel and urinary function, with or without protective undergarments, so as to maintain a level of personal hygiene compatible with good general health.

Beneficiary

The beneficiary is the person who receives the reimbursements. By default, the beneficiary is the contract owner.

Contract owner

The contract owner is the person who owns the insurance contract. He or she has the right to change the *beneficiary* and the *payment* method, and to cancel the contract.

Contract year

Each period of 12 months following the contract start date.

Convalescent home

An institution located in Canada that provides 24/7 onsite care by a licensed nurse, auxiliary nurse or *physician*.

Covered expenses

The covered expenses are described in Question 1 - What expenses are covered?

Deductible

Cost that the person insured must pay before he or she is entitled to reimbursement from Humania Assurance.

Homecare services provider

A person who does not live with the *person insured*, who works, in exchange for compensation, for a cooperative or an incorporated or registered agency specializing in homecare, as well as any self-employed worker on contract for said cooperative or agency.

Hospital

Any short-term health care institution considered to be a hospital by the applicable Canadian federal or provincial authorities, not including the long-term care unit (the beds at that institution that are used by patients who are convalescing or suffering from a chronic disease).

The following are not considered a hospital: a clinic, a nursing home, an institution whose services consist primarily of rehabilitation or sitting services, even if this institution is part of or affiliated with a hospital.

Hospitalization

A stay by a *person insured* in a *hospital*, as an inpatient, further to an admission request by a *physician*, for a period of at least 18 hours.

Humania Assurance or Insurer

Humania Assurance Inc., having its head office at 1555 Girouard Street West, P.O. Box 10000, Saint-Hyacinthe, Quebec J2S 7C8.

Payment

The amounts paid to *Humania Assurance* to obtain and maintain the insurance coverages.

Person insured

The person insured is the person who is covered by the Medical Expense Insurance contract. If <u>covered</u> <u>expenses</u> are incurred by the person insured, these will be reimbursed.

Physician

Any person legally authorized to practise medicine in Canada within the scope of his or her medical degree (MD), and who does not have a family or business relationship with the *person insured* or the *contract owner*.

You, Your

Refers to the *person insured*, the *contract owner* or the *beneficiary*, depending on the context. For more details on each of these roles, please refer to **Question 9 - Who does what?**

Section C Statutory Conditions

An insurance contract is highly regulated. In order to protect consumers, most provinces and territories require insurers to have specific clauses which must be included as is in an insurance contract. Here are these mandatory clauses:

The contract

Sections A to D of this contract, *your* Application for Insurance, and any amendments to the contract agreed upon in writing constitute the entire contract, and no agent has the authority to change the contract or waive any of its provisions.

The *insurer* is required, upon request, to provide the *contract owner* or a claimant under the contract with a copy of the Application for Insurance.

Material facts

No statement made by the *person insured* at the time of application for this contract shall be used in defence of a claim under or to void this contract, unless it is contained in the application or any other written statements or answers furnished as evidence of insurability.

Notice and proof of claim

The *person insured*, the *contract owner* or the *beneficiary* entitled to make a claim, or the agent of any of them, shall:

- a) give written notice of claim to the *insurer*:
 - (i) by delivery thereof, or by sending it by registered mail to the head office or chief agency of the *insurer* in the province, or
 - (ii) by delivery thereof to an authorized agent of the *insurer* in the province;

no later than thirty (30) days from the date a claim arises under the contract on account of an <u>accident</u> or an illness;

- b) within ninety (90) days from the date a claim arises under the contract on account of an <u>accident</u> or illness, furnish to the <u>insurer</u> such proof as is reasonably possible in the circumstances of the occurrence of the <u>accident</u> or the commencement of the illness, and the loss occasioned thereby, the right of the claimant to receive <u>payment</u>, his or her age, and the age of the <u>beneficiary</u>, if relevant;
- c) if so required by the *insurer*, furnish a satisfactory certificate as to the cause or nature of the *accident* or illness for which claim may be made under the contract.

Failure to give notice or proof

Failure to give notice of claim or furnish proof of claim within the time prescribed by this statutory condition does not invalidate the claim if:

- a) the notice or proof is given or furnished as soon as reasonably possible, and in no event later than one year from the date of the <u>accident</u> or the illness if it is shown that it was not reasonably possible to give notice or furnish proof within the time so prescribed;
- b) in the case of the death of the *person insured*, if a declaration of presumption of death is necessary, the notice or proof is given or furnished no later than one year after the date a court makes the declaration.

Insurer to furnish claim forms

The *insurer* shall furnish claim forms to any *contract owner* or claimant upon request. However, if a claimant has not received the forms within fifteen (15) days, the claimant may submit proof of claim in the form of a written statement outlining the cause or nature of the *accident* giving rise to the claim and the extent of the loss.

Right of examination

As a condition precedent to the recovery of insurance money under this contract:

- a) the claimant shall afford to the *insurer* an opportunity to examine the *person insured* when and so often as it reasonably requires while the claim hereunder is pending; and
- b) in the case of the death of the *person insured*, the *insurer* may require an autopsy subject to any law of the applicable jurisdiction relating to autopsies.

Claims

Any benefit payable by the *insurer* under this contract shall be paid within sixty (60) days after it has received any document or information required.

Prescription

Every action or proceeding against an *insurer* for the recovery of insurance money payable under the contract is absolutely barred unless commenced within the time set out in the Limitations Act or any other applicable statute.

Section D General Conditions

Contract start date

This insurance contract takes effect from the start date of <u>your</u> contract as shown in the **Summary of Coverages**, provided the first <u>payment</u> has been made.

Grace period

There is no grace period for the first *payment*, as it must be made for the insurance contract to take effect. If *Humania Assurance* does not receive the first *payment* when due, this contract will be treated as if it had never been issued.

A grace period of 30 days is granted for other *payments*. If the *payment* has not been made after the grace period, the contract will no longer be in effect and will terminate without value.

If a *covered expense* is incurred during the grace period, any *payment* due will be deducted from the benefit paid by *Humania Assurance*.

Dividends and cash value

The *contract owner* is not eligible to receive dividends under this insurance contract. This insurance contract has no cash value.

Disclosure

The *person insured*, the *contract owner* and the *beneficiary* are required to cooperate fully with *Humania* Assurance and shall disclose to *Humania Assurance* in the application and any written statements or answers given as evidence of insurability, in the claim and in the event of *covered expense*, every fact within their knowledge that is material to the insurance and is not disclosed by the other.

The <u>person insured</u>, the <u>contract owner</u> and the <u>beneficiary</u> shall also sign any form or other document allowing *Humania Assurance* to obtain any information it deems relevant.

Subject to the provisions of this contract pertaining to incontestability and inaccurate age, a failure to disclose or a misrepresentation of such a fact in the application or in any written statements or answers furnished as evidence of insurability shall render this contract voidable by *Humania Assurance*.

Incontestability

Where this contract has been in effect continuously for two years with respect to a *person insured*, a failure to disclose or a misrepresentation of a fact with respect to that person does not, except in the case of fraud, render the contract voidable *Humania Assurance*.

Inaccurate age

If, because of an error or otherwise, the age communicated to *Humania Assurance* to establish this contract is inaccurate, *Humania Assurance* may not void this contract. However, the reimbursements payable will be adjusted to reflect the true age of the *person insured*.

Waiver

Humania Assurance shall not be deemed to have waived a condition contained in this contract, either wholly or partially, unless such waiver is clearly expressed in a written instrument signed by *Humania Assurance*.

Change of *beneficiary*

Subject to compliance with requirements of applicable law, the <u>contract owner</u> may at any time designate, change or revoke a <u>beneficiary</u>. <u>Humania Assurance</u> must receive written notice of that change.

Humania Assurance bears no responsibility with respect to the validity of a *beneficiary* designation.

Reimbursement

No cheque in reimbursement of *payment* will be issued for amounts of less than \$20.

Currency

Any *payment*, made under the provisions of this contract will be made in the legal currency of Canada.

Right of cancellation

The <u>contract owner</u> may obtain cancellation of this contract, within 15 days after its reception or within 60 days after the contract start date. When a written and signed cancellation request is received by <u>Humania Assurance</u> within these periods, any premium collected under the contract will be reimbursed to the <u>contract owner</u>.

Compliance with the law

Any provision of the contract that, at the contract start date, does not comply with applicable legislation in the province where the contract was issued will be amended so as to meet the minimum requirements of that legislation.